

Connect Version 7.2 Release Notes

Connect 7.2 supports the following iMIS versions:

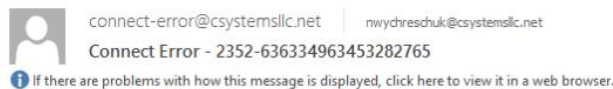
| Minimum Version | Maximum Version |
|-----------------|-----------------|
| 20.1.1.4 | 20.2.25.3200 |

New Features

Email Alerts

Connect 7.2 now sends user-friendly email alerts if an error occurs during event synchronization or registration processing. The alerts provide information allowing you to correct simple setup issues before they cause further transaction problems.

The etouches error log report remains available to be run as needed. When scheduling the installation of this update, please identify the individuals in your organization who should receive these email alerts.



Connect Error Report

Connect has reported an issue involving data processing between etouches and your iMIS database. The error details can be found below.

| | |
|---------------------------------|---|
| Date/Time | 2017-06-19 11:12:25 |
| etouches Event ID | 259714 |
| iMIS Event Code | KMQA17 |
| Error Message | The registration could not be processed as the registration class provided, GS, is not valid for registering within this event. Please review the category and registration class assignments and resynchronize the event definition, if necessary. |
| Support Reference Number | 2352-636334963453282765 |
| Event Link | 259714 |

Please review the details of this message. You may need to follow up with modifications to your event or the applicable registration in etouches.

If you have any questions, please contact the C Systems Global Support Desk for Connect at 866.687.8729 or by email at support@cssystemsglobal.com. Please refer to your support reference number.

eSelect Integration Enhancements

To provide more flexibility to store eSelect information in iMIS it's now contained in two new user defined tables (ESELECT_SUBMISSION, ESELECT_ADD_APPLICANT).

If you currently use the eSelect Importer that generates Activity records from submissions, C Systems can help you move that activity information to the new user defined tables.

Connect's eSelect integration now records the following submission fields in iMIS:

| Prior eSelect Fields Stored in iMIS | New Fields |
|--|---|
| Submission Title Description Rating Stage Number of Reviews Date Submitted Last Updated Date | Submission Group Submission Subgroup Additional Submitters/Applicants |

Resolved Issues

iMIS IDs with Leading Zeroes caused errors

iMIS ID's with one or more leading zeros will no longer cause Connect and etouches to indicate the ID could not be found.

Registration Failures for Unknown Event Sessions

When new sessions are added to an etouches event but not synchronized to iMIS it causes registrations for the event to fail when they include the event sessions that are not defined in the iMIS event.

These registrations will now generate an email alert listing the missing sessions. You can use this information to modify the sessions to include proper function codes by accessing the etouches session definition and entering the function code value. Once complete, you can go to the integrations area of etouches to access Connect and resynchronize the event to iMIS. If the sessions have a valid function code then no error messages related to invalid functions will be returned.

Zero Quantity Items

If a registrant selects 0 quantity for an event item in etouches, the registration submission to Connect failed with a "divide by zero" error.

Registration items with a quantity of 0 are now excluded from the registration insertion.

"The SqlConnection property has not been initialized" error

The error causing some registrations to fail with a generic "The SqlConnection property has not be initialized" or similar message has been resolved.

Known Issues

Sub category Pricing

When pricing is applied exclusively to sub categories in etouches, the pricing in iMIS is not correct and may indicate a price is complimentary when it is not.

As a workaround, please set the highest price from a sub category listing to its parent category. This will result in accurate prices being recorded in iMIS during synchronization.

How to Receive the Update

Please contact the C Systems Help Desk to coordinate the installation of the 7.2 upgrade.

Toll Free Phone: 866.687.8729

Email: support@cssystemsglobal.com